California State University, Northridge

Objectives Toward President’s Priorities for *ITR*\(^1\)
2005-07

(NOTE: clicking on each of the goals below brings you directly to their objectives.)

Goal 1: Increase graduation rates and reduce time to graduation. ................. 2

Goal 2: Raise 10 to 15% of our state budget in private funds (or) consistently improve the amount of contributed funds the campus raises.................................. 2

Goal 3: Become a user-friendly campus. ............................................................ 2

Goal 4: Continue to strengthen the connection between the University and the community, as well as relationships within the campus community..................... 3

Goal 5: Be an effective organization known for team collaboration............... 3

Learning Centered University ............................................................................. 3

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\(^1\) Objectives were prepared by each division for discussion at the June 2005 President’s Cabinet Retreat. Objectives in italics were added as a result of discussion at the Retreat.
Goal 1: Increase graduation rates and reduce time to graduation.

1. Academic Technology (improved organization, resources, and support for on-line instruction; conversion of 2-way video distance learning programs to on-line instruction)
2. Implement degree-planning module. (ITR, AA)

Goal 2: Raise 10 to 15% of our state budget in private funds (or) consistently improve the amount of contributed funds the campus raises.

Develop a strategy for partnerships/beta testing by IT providers (ITR), and connect with Engineering & Computer Science and Center on Disabilities.

Goal 3: Become a user-friendly campus.

All Divisions
Within divisions in 05-06, ongoing informal assessment of user-friendliness among faculty, staff, students.

ITR

1. Section 508 Compliance (support for assuring ADA web-accessibility)
2. Web-based communications and services, including the Portal (develop new and enhance the functionality and look-and-feel of existing web-based applications and services)
3. Help Desk Services (expand to provide enhanced support for students)
4. Complete business process web site, with each division linking its own pages (ITR as lead with participation by other divisions)
Goal 4: Continue to strengthen the connection between the University and the community, as well as relationships within the campus community.

All Divisions
Make consistent the use of the word mark and eliminate presence of previous logo

ITR
Explore possibility of community tech relations manager and/or IT community board

Goal 5: Be an effective organization known for team collaboration.

All Divisions
1. V.P.s host town hall meetings, 1-1/2 hours each, two colleges at a time, to provide opportunity for discussion of issues.
2. Pairing of VPS to make visible teaming at the highest level
3. Before making decisions, recognize the consequences for other parts of the university
4. With managers, emphasize the importance of consultation and collaboration, not blaming
5. Remind staff to question and elevate decisions that seem to present unnecessary roadblocks.

ITR
1. Information Security (comprehensive policies, procedures, and employee education to minimize risk and better protect campus information assets)
2. Desktop Computer Management (improve procedures for managing the vulnerabilities of desktop and laptop computers)
3. IT Metrics (establish outcome measures that register the degree to which information technology supports the user needs of the campus)
4. Campus-wide IT infrastructure and architecture upgrades (enhance and simplify network and systems architectures, where possible)

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Not applicable

2005-07 President’s Cabinet Goals (ITR)